

Metrics Performance Reporting Service

To effectively manage and maintain your IT infrastructure and applications, you need information. Details about system performance, bandwidth utilization, memory allocation, and disk activity all play a critical role in enabling you to gauge performance and plan for the future.

ViaWest Metrics performance reporting service offers you unique visibility into the performance of your systems and applications. This proprietary reporting tool gives you easy access to important data about your servers, network, databases, applications, and infrastructure components through an online, secure portal. Metrics presents performance data in the form of easy-to-understand graphs, allowing you to see in an instant how your systems are performing today and giving you access to historical information that will enable you to plan for the future. Installed and maintained by ViaWest, Metrics is included with the ViaWest Managed Hosting service and is available for a small fee to ViaWest Colocation clients, providing you with a simple and affordable way to monitor the performance of your systems.

Maximum value, minimum impact

ViaWest Metrics offers all the benefits of a robust reporting tool, yet is designed to have a minimal impact on memory and processing resources. Unlike other reporting products, which often use up to 5 percent of the resources of the server on which they're reporting, Metrics typically consumes less than one percent. Installed as a small agent on the server or device being monitored, Metrics runs as a background process that regularly gathers performance data and sends it to the Metrics specialized statistical databases.

Because all the data captured by Metrics is stored externally, the service doesn't impact your local disk space.

Access to near real-time performance data and historical reports is made available through the Metrics portal. With Metrics, you have complete insight into the state of your servers, network, and applications from any computer with an Internet connection, so that you're able to continually monitor your IT infrastructure's performance whether you're at your desk or on the road.

Avoid information overload

While access to accurate information about your systems and applications can help you make decisions and quickly resolve problems, too much data can be overwhelming. That's why Metrics is designed to provide only the details you need to deliver data in the form of intuitive, easy-to-read graphs that let you quickly understand the importance of what you're viewing. You can use Metrics reports to track system performance in near real time, troubleshoot issues and pinpoint potential problems, support capacity and growth planning, and even present performance information to non-technical decision makers.

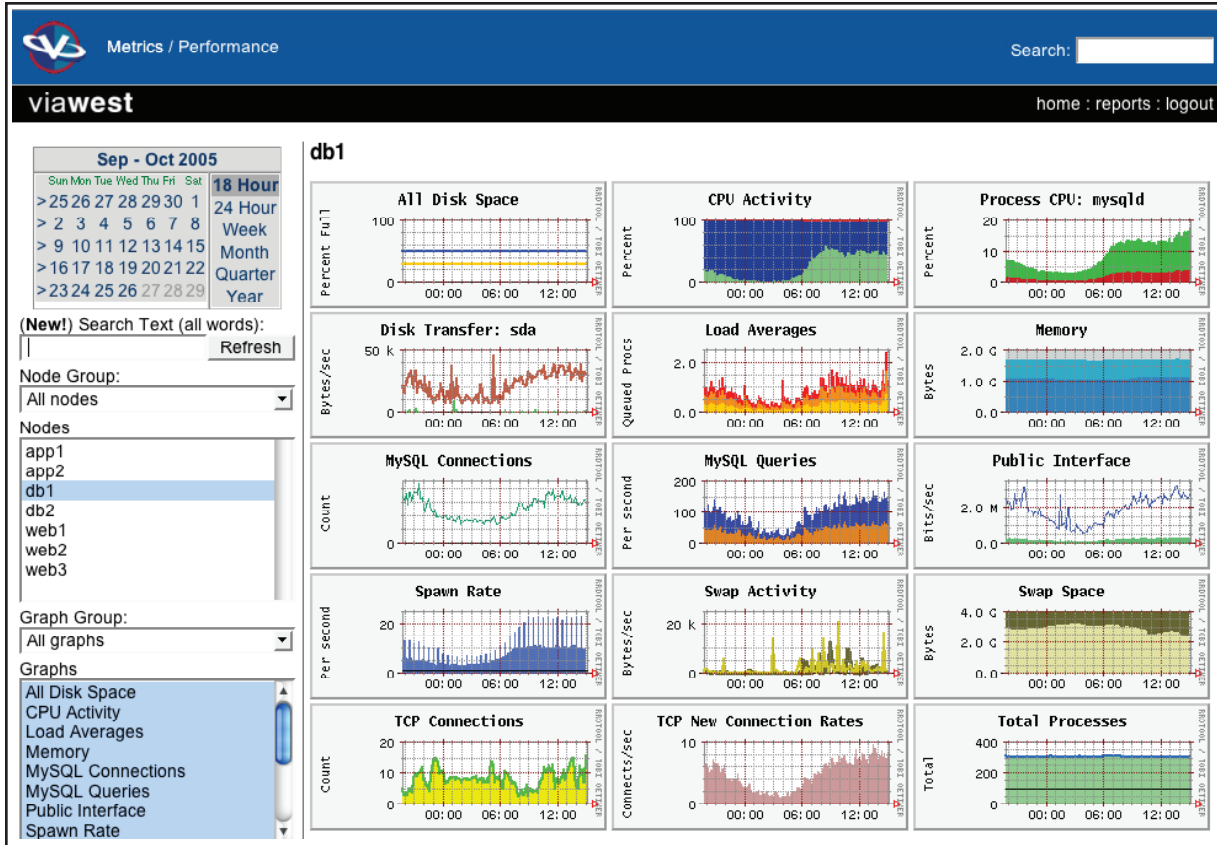


BENEFITS

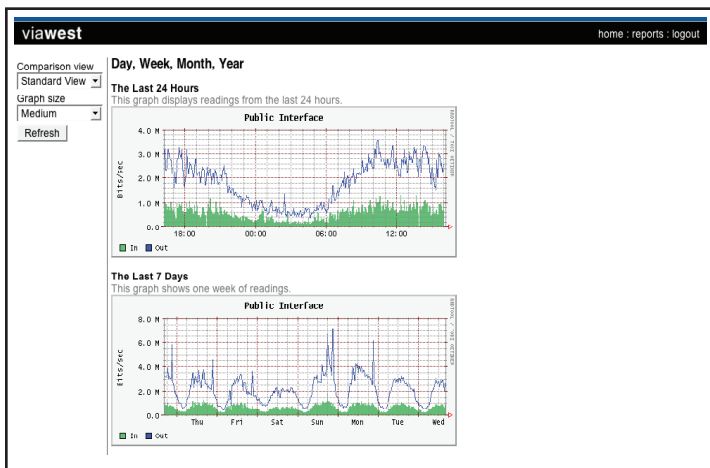
- > Depend on accurate, near real-time performance data delivered in the form of clear, intuitive graphs.
- > Quickly troubleshoot performance-related issues.
- > Enable long-term capacity and budget planning.
- > Rely on ViaWest to install and manage your performance-monitoring solution.
- > Access specific data for all your servers in the same report and all in one place.
- > Since all performance data is stored remotely, very little disk space is required.

“We’ve relied on Metrics heavily for years and think it’s a great product. Compared with offerings with similar features from other vendors, it’s also a great value.”

- JAMES HAFEN, CTO, **CENTERSHIFT**



Use Metrics to see at a glance a variety of performance metrics for an individual server.



Drill down into an individual graph to view performance metrics for the day, the week, the month, and the year.

Besides providing you with data about individual system components, Metrics also makes it easy for you to understand the impact of a great number of variables relative to one another. For example, you can use Metrics to view a graph comparing network and disk utilization rates to quickly see the effect of each factor on the other. You can also correlate performance data from several servers in the same report to show usage rates across multiple infrastructure layers. No matter what performance information you need, Metrics can provide you with easy—and affordable—access to it.



www.viawest.net

To learn more about how ViaWest Metrics performance reporting service can help your business, call a ViaWest representative today at 1-877-448-9378 or email sales@viawest.net.